

PERFORMANCE+ fabrics are backed by a 5 year guarantee from the date of purchase. The guarantee covers both the usage and preservation properties. This warranty applies exclusively to residential applications and does not extend to **PERFORMANCE+** fabrics intended for or used in contract projects, hospitality environments, public spaces, offices, commercial facilities, or any other professional or shared-use settings.

The guarantee does not cover unsuitable treatment, lack of maintenance or any condition due to influences from external factors. Crevin reserves the right to inspect the fabric subject to the claim.

The guarantee is limited to the replacement of the fabric and does not apply to labour, pick-up or transport costs, or any other secondary costs of any kind. Claims must be made through the dealer where the upholstered furniture was purchased. For the claim to be attended to, the purchase document (invoice) must be provided.

The 5 year guarantee does not cover:

- Any condition related to lack of general maintenance and cleaning.
- Staining (although **PERFORMANCE+** fabrics are easy clean fabrics, they are not stain proof).
- Improper cleaning or machine washing, or the application of any substances or products (such as stain-resistant treatments, sprays, coatings, solvents, or stain removers).
- Damages caused by pet animals or sharp and pointed objects.
- Damages caused by Velcro.
- Contamination caused by pills or bleeding of non-colourfast materials (like garments).
- Damages caused by heat (hot glasses, hot liquids, stoves and heaters, etc.).
- Colour fading due to prolonged exposure to sunlight or strong artificial light.

- Any condition related to the natural character of the fabric (for example, the flattening of pile fabrics).
- Any **PERFORMANCE+** fabric intended for or used in contract, hospitality, commercial, corporate, institutional, or public-use applications..

Note: improper cleaning or machine-washing, or any application of substances or elements such as anti-stain finishes, sprays, coatings, solvents or stain removers, invalidate the manufacturer's guarantee.

